

PAID 6/2

## Customer Reference Number

To make sure you get through as quickly as possible please ring the relevant number below or over the page.

Please make sure you have an up-to-date meter reading and your customer reference number to hand when you call.

side ① of 2

MR T BLAIR MP  
MYROBELLA HOUSE  
TRIMDON COLLIERY  
TRIMDON STATION CO DURHAM  
TS29 6DU 144



If you've already paid the amount shown opposite please ignore this reminder.

If you haven't already paid, please pay the amount shown opposite immediately.

**Warning - If you do not pay**

If the debt is not paid your supply may be disconnected and will not be reconnected until the debt and deposit are paid in full. We would also require the payment of a reconnection fee.

Dear Customer,

Payment of this amount is overdue **£284.68**

If your bill has been paid recently, please ignore this reminder.

**What you need to do now**

You must pay the amount shown above immediately. You may make payment by any of the following ways:

- Calling our free 24 hour automated payment service on **0800 028 1028\***
- Via our website **www.house.co.uk/paybillnow**. If you do not already manage your bills online, this only takes a few minutes to set up.
- Calling our helpline on **0845 955 5214\***. Our dedicated Customer Service team are available to assist you from 8am to 8pm Mondays to Fridays, and 8am to 6pm on Saturdays.
- By completing the attached payment slip and returning this to us with your cheque in the envelope enclosed, or paying at a bank or building society.

We accept Maestro, Solo or Delta debit cards. Please have your customer reference number, your debit card details, and an up to date meter reading to hand when you contact us.

**Finding it difficult to pay?**

We want to help. If you are finding it hard to pay this bill, please tell us now. We can discuss ways of helping you overcome any immediate difficulties. Call us today on **0845 955 5214\***.

**PAYING YOUR GAS BILL**

**Direct Debit:** Spread the cost of your gas bill and you could earn a discount. Call us now on 0845 609 1122 - please have your bank details and current meter reading and Customer Reference Number ready.

**At any bank:** You can pay by cash or cheque at any bank using the attached payment slip. Some banks charge for this service.

**Online Payment:** Pay, view and manage your British Gas bills online at [www.house.co.uk/paymybill](http://www.house.co.uk/paymybill)

**By Post:** Simply enclose your cheque - no cash please - with the payment slip in the envelope provided, or post it to British Gas, Payment Area 3, Camberley, GU95 1AE. Sorry receipts are not issued. **Cheques:** Should be crossed and not post-dated. Please write your name, address and Customer Reference Number on the back. Please make cheques payable to 'British Gas Trading Limited'.

**Over the phone by Debit Card.** You can pay for your gas with a Switch, Solo or Delta debit card. Just call 0845 609 1122 and have your card and Customer Reference Number to hand. The minimum amount we accept is £5.00

**At a PayPoint agent:** Please take the whole bill (or your payment card) with you together with your cash payment. PayPoint agents cannot accept cheques made payable to 'British Gas Trading Limited'.

**Home or telephone banking:** Please ring your bank quoting sort code 40-05-30, account number 71584685 and your Customer Reference Number.

**At a Post Office:** Please sign and date the payment slip and take the whole bill (or your payment card) with you. Cheque payments at a post office must be made payable to 'Post Office Limited'. Our Girobank account number is 443 7128.